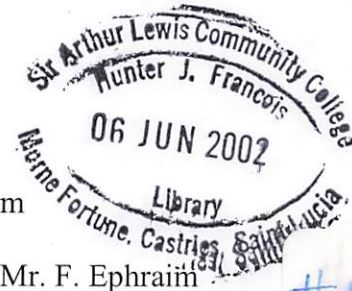


SIR ARTHUR LEWIS COMMUNITY COLLEGE
DIVISION OF TECHNICAL EDUCATION AND MANAGEMENT STUDIES

EXAMINATION SESSION : May 2001, Final Examination
TUTORS : Mr. M. St. Paul
PROGRAMME TITLE : Management Studies
PROGRAMME CODE : MAN 326/327
COURSE TITLE : Issues in Management
COURSE CODE : MAN 312
CLASS(ES) : MAN 1
DATE : 18th May 2001
TIME : 9:00 a.m.
DURATION : 2 ½ hours
ROOM : Conference Room
INVIGILATOR : Mr. M. St. Paul/Mr. F. Ephraim



#M10

INSTRUCTIONS:

- ◆ This Examination Paper contains **SIX (6)** questions. Candidates are required to answer **ANY FOUR (4)** questions.
- ◆ You must return the examination paper along with your written answers to the invigilator at the end of the Examination.

1.
 - i. Explain the importance of Human Resource Planning (HRP).
[5 marks]
 - ii. Discuss the issues relevant to the four major HRP activities.
[20 marks]

2. Describe the challenges of work structuring, job design and business process re-engineering.
[25 marks]

3. Discuss the implications for change management to a group of young entrepreneurs.
[25 marks]

4. Explain each of the major activities which fall within the portfolio of Production Management.
[25 marks]

5. Describe strategies for time management and personal effectiveness at work.
[25 marks]

6. Evaluate the patterns and processes of communication within an organisation of your choice.
[25 marks]

END OF EXAMINATION